

CITY OF DELTONA

CITY MANAGER'S OFFICE

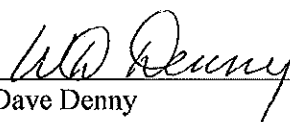
To: Mayor and Commission
From: Dave Denny, Deputy City Manager
Subject: Weekly Courtesy Report
Date: December 17, 2010

From the City Manager: From December 20th through December 28th I will be out of the office on vacation. In my absence, Dave Denny will be Acting City Manager. As always, should an issue arise that needs my immediate attention, please feel free to contact me on my cell phone.

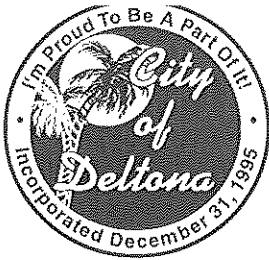
Volusia County Legislative Delegation: The Volusia County Legislative Delegation meeting was held Monday, December 13, 2010, at the County's Administrative building in Deland from 9:00 a.m. to 1 p.m. Faith and Commissioner Zischkau made comments at the meeting. The topics were Senate bill 550 regarding septic tank inspection requirements and concerns regarding St Johns River Water Management District and alternative water.

Ongoing/Upcoming Events:

- **Farmer's Market** – Every Saturday, 1649 Providence Blvd., 8:00 a.m – Noon
- **Flu Shots** – Available at Fire Station 61, Monday thru Friday, 9:00 a.m. – 4:00 p.m., and Saturdays from 9:00 a.m. – Noon. Cost is \$25/person. Cash, check, Visa and MasterCard are accepted; the only insurance accepted is Medicare part B.
- **City Administrative Offices Closed** – Thursday, December 23rd, Friday, December 24th, and Friday, December 31st.



Dave Denny
Deputy City Manager



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To: Mayor and Commission
From: Faith G. Miller, City Manager
Subject: Weekly Courtesy Report
Date: December 17, 2010

CITY MANAGER'S OFFICE:

COMMUNICATION:

- Submitted the Jan., Feb., and March City newsletter to the printers for completion.
- Videotaped Holiday greetings with City Hall staff, and the City Commission for DTV "Holiday Greetings".
- Producing the following "Holiday Greetings" for DTV—Military Personnel.
- Produced 8 City Holiday Greetings for DTV
- Produced Deltona/Holiday Parades PSA for DTV
- Videotaped "Deltona students Decorate VCSO Tree"
- Editing/Producing "Santa's North Pole/Holiday Music Concert" for DTV
- Working with local civic groups to promote resident participation in the Deltona Parade of Homes contest

Media Relations ~

- Provided information to Mark Harper/News Journal regarding the Taino Boxing agreement.
- Provided information to Mark Harper/News Journal regarding the Deltona Holiday Parade of Homes.
- Provided information to Mark Harper/News Journal regarding an interview on the Thornby Park progress.
- Provided information to Al Everson/Beacon regarding the Taino Boxing agreement.
- Provided information to WFTV regarding updates on City Hall Security project.
- Provided information to WFTV regarding info on the City and Commissioner Zischkau, and the lawsuit with Cavallero.

Press Releases ~

- Holiday parade of homes/second submission for additional coverage

BUILDING & ZONING DEPARTMENT: Week of 12/03/10 thru 12/10/10.

- | | |
|--|----------------|
| • Building Permits issued for the week | 41 |
| • Valuation of work permitted for the week | \$133,808.00 |
| • Inspections completed for the week | 168 |
| • Total Permits issued for Fiscal Year 10/11 | 552 |
| • Valuation of work permitted for the year 10/11 | \$3,956,648.85 |
| • Solar Rebates Processed this week: | 0 |
| • Total Solar Rebates processed since 2/1/10: | 74 |

Permits Issued 12/03/10 – 12/10/10:

• AC Change Out	8
• Concrete Flat Work	1
• Door Replacement	4
• Electrical	2
• Fence	6
• Garage Door Replacement	2
• Interior Repair	1
• Reroof	4
• Retaining Wall	1
• Screen Enclosure	1
• Shed I	2
• Siding	1
• Water Heater Replacement	5
• Window Replacement	3
Total	41

CITY CLERK'S OFFICE: Week of 12/06/10 thru 12/10/10.

Department Staff:

- 2nd Floor HR/CC Walk-In Customers: 93
- 2nd Floor calls Answered: 33
- Packages Picked Up: 3
- Packages Received: 30
- A/P Invoices Opened: 134
- Newspapers: 16 (10.5 hours)
- Public Records Requests Received: 2
- Public Record Request Amount Rec'd: \$6.51
- Documents imaged, pages: 4,692
- Large scale drawings imaged, pages: 165

ENFORCEMENT SERVICES DEPARTMENT:

- Responded to 215 requests for services this week.
- Animals impounded at the humane societies: 36.
- Citation warnings issued: 10.
- Courtesy notices: 49.
- Abatement notices: 8.
- Citations issued: 7.
- Code Enforcement telephone calls: 73.
- Solid Waste calls: 67.
- Citizen walk in requests for Code Enforcement assistance: 18.
- Citizen walk in requests for Solid Waste assistance: 3.
- Properties requiring grass to be cut by contractors: 0 at a cost of \$0.00.

- 26 certified mailings were sent out at a cost of \$144.04.
- Money collected for Animal tags, liens and return to owners: \$268.00.
- Foreclosures last week:

Deltona	13
Volusia County	<u>50</u>
Total	63

FINANCE DEPARTMENT:

- Conducted meeting to discuss Finance Dept. internal audit functions.
- Performing physical inventories of the Human Resources, Finance, Construction Services, Enforcement Services, City Clerk's, and Development Services areas.
- Finance Dept. will be having their Holiday Luncheon on Thursday, Dec. 16th.
- Parks processed the requisition to B&L Investments of Orlando to paint City Hall.
- Notice to Proceed for Energy Efficient Lighting project to be issued for January 17, 2011. The poles and fixtures will be delivered by then.
- Prepared agenda memo for approval to use Office Depot piggybacking the State of Florida contract.
- Met regarding Fixed Assets and continuing to update information in Munis.
- Final price for renovations on Social Services Building for the Sheriff's Dept. Building was determined and the contract issued to Olsen Construction along with the Notice of Award. They anticipate receiving their bonds next week. The Notice to Proceed will then be issued so that they may begin the work.
- Working on contracts.

FIRE DEPARTMENT:

Fire Chief:

- Attended the Volusia County Council meeting where EVAC and Volusia County Government's COPCNs were modified to allow other municipalities to provide contingency EMS transport. Additional procedures and agreements will need to be executed (and developed by Volusia County and EVAC) before contingency transport can begin. I anticipate this being completed by February.
- Attended a planning meeting for the Advanced Life Support Competition held @ Fire-Rescue East in January.
- Attended the Firefighter Safety and Health Conference in Orlando.

EMS:

- Submitted final invoice for state grant (code stat).
- Downloaded new employee to all key secures on the Fire Trucks.
- Submitted county EMS report that included closest unit response info, medication and procedures performed. Information to County EMS office.
- All EMT/medics have had certificates renewed.
- Attended a train the trainer class for the new IO site (humeral head).
- Provided invoices to area high schools for football coverage.
- Received Deltona HS Health Academy ride along schedule for the remainder of the school year.
- Completed the EMS training calendar for 2011.
- Met with Volusia county IT rep., re: Firehouse.
- Attended an Infection Control Class.
- Attended a commission meeting and got approval for the service agreement for Physio-Control.

Information, Communications & Education:

- Attended 40hr class on Course Delivery - Ocala.
- PIO – Press Release on Car Seat Safety Check Point.
- Public Education – Assisted with “100Deputies/100 Kids” at Volusia County Fairgrounds (E-62, FD Explorers). Partnership program by VCSO for under privileged Children.

Safety & Training:

- Conducting make ups for SCBA (Self Contained Breathing Apparatus) Training.
- Preparing for Initial Attack Training. Training this week rescheduled due to weather. (outside training)
- Continue working on ACLS (Advanced Cardiac Life Support) training.

Fire Loss:

- Turned on water to all city fire sprinkler systems. No damage has resulted. Last year, every system experienced damage due to the weather.

Monthly Inspection Summary - November 2010

Annual Commercial Inspections	21
Occupational License-Commercial	9
Occupational License-Residential	31
DCF Inspections	10
Plans Reviews	16
Systems Inspections	0
Construction Inspections	1
C/O Inspections	2
Complaint Inspections	3
Special Inspections	0
Burn Permit Inspections	0
Consultation	31
Hydrants - Installation Inspection - /Flow Test - Maintenance - 323	323
Pre-plans	106
Quarterly Fire Station Inspections	
School Fire Drills – 1 / Security Plan Review/ Annual Bldg Inspections – 28	29
Total Inspections	582

Fire Investigations	3
Follow up Investigations	2
Juvenile Fire Setter Programs	0
Public Education Programs	17
Bio-Terrorism Calls	0

Monthly Incident Statistics - NOVEMBER 2010

Incidents	
Calls	681
Nulls	1
Total Calls	680
Mutual Aid Calls	
Mutual Aid Given	8
Mutual Aid Received	20
Automatic Aid Given	7
Automatic Aid Received	3
Total Calls	38

HUMAN RESOURCES:

- Performance Evaluations processed: (2)
- Deltona JOBS Program Folders: 1st Floor lobby- (3) added, 2nd FL Lobby (3) added; (To date 12/15/10) total # of Deltona JOBS Program folders taken – (826).
- Applications Received: (2) Business Dev. Admin, (1) Waste Water Operator, (1) Payroll Administrator, (1) Grants Coordinator, (1) Storm Water Tech.
- Processed (2) background checks for Utility Systems Tech. Processed background checks for Payroll Administrator and IT Support Specialist.
- Scheduled interviews for Waste Water Operator Trainee.
- Prepared questionnaires for Waste Water Operator Trainee Interviews and Business Development Administrator.
- Met with several department directors regarding personnel issues and coordination of personnel actions.
- Participated in (12) interviews with IT Dept. for Help Desk position.
- Participated in (6) interviews with Water Dept. for Water Operator Trainee position.
- Participated in (6) interviews for Business Development Administrator.
- Submitted a practical skills exercise to the lead candidate for the Business Development Administrator position to be conducted on December 29th requiring the development of a written business proposal and a PowerPoint presentation.
- Hearing Officer for (2) Discipline Hearings.
- Separations/Exit interviews conducted: (1) T. Vazquez, Utility Cust. Service Rep. – termination
- FMLA requests processed – (1)
- Submitted a request for an arbitration panel to FMCS (Federal Mediation & Conciliation Service) regarding the Union's demand to arbitrate their grievance with the City regarding Wellness Programs.
- Met with City Manager and senior management staff to review and discuss the Leadership Academy training program for first line supervisors and first time managers.

PARKS AND RECREATION DEPARTMENT: Week ending 12/10/10

Administration:

- Farmers Market 12/11/10: 9 vendors, 58 cars.
- Hosted Santa's North Pole at the Deltona Library. 365 people visited with Santa.
- Hosted multi-cultural concert at the Amphitheater.
- Met with Irvine Mechanical to discuss heating issues at City Hall.
- Met with Electrical Solutions to discuss power issues at City Hall.

- Hosted the Youth Advisory Sub Committee meeting.
- Met with Taino Boxing representatives to discuss agreement concerns.
- Provided support at Social Services Building for Volusia County to run IT connections.
- Coordinated with Progress Energy for power to Thornby Park.
- Met with Martin Luther King Celebration Committee Chairman to discuss the schedule of events for January 15, 16, 17, 2011.

Facility Use Permits include:

- Deltona Community Center – 4 permits issued. Weekly attendance – 978.
- Harris M. Saxon Community Center – 2 permits issued. Weekly attendance – 487.
- Wes Crile Park – 8 permits issued. Weekly attendance – 1,205.
- Skate Park – 3 new passes. Weekly attendance – 423.

Special Events/Programs:

- Harris M. Saxon Community Center:
 - Zumba dance classes are on break. Will resume in January 2011.
 - Boys and Girls Club After-School program will end 12/17/10 and resume in January 2011.
- Wes Crile Park:
 - Little Linksters Golf Fall Program has ended. Next session will start in late January or early February 2011.
 - Youth Flag Football will resume in the spring of 2011.

City Leagues Currently Underway:

- Modified pitch league continues.
- Polar Bear league is scheduled to begin mid January 2011.

Partner Leagues Currently Underway:

- FBVA Winter season starts in early January 2011.
- Adult 6V6 soccer starts January 2011.
- West Volusia Youth Baseball registration for spring 2011 will begin in January.

Parks Maintenance:

Mowed, edged and weed-eated: Deltona Community Center, Dewey Boster Park, Tom Hoffman Park and Wes Crile Park.

- Campbell Park – Sprayed park for fire ants; repaired plaque by soccer field; removed picnic table from behind Boys and Girls Club; Removed picnic table behind building; filled in footers with dirt; removed two (2) small dead trees; painted wooden benches under large pavilion; wrapped and insulated backflow preventer in preparation for hard freeze.
- CVS Park – Trimmed trees and picked up with clam truck.
- Deltona Community Center – Repaired gutter and downspout on the front main hall; installed gutter on Schoolhouse; patched concrete block in front entrance; added gutter to backside of main hall over A/C unit; wrapped and insulated backflow preventer in preparation for hard freeze.
- Dupont Lakes Park – Wrapped and insulated backflow preventer in preparation for hard freeze.
- Dwight Hawkins Park - Sprayed park for weeds and fire ants; box bladed parking lot.

- Festival Park – Sprayed park for fire ants; installed a combo lock on chain fence; paced out footage for hose and picked up at Lowes; wrapped and insulated backflow preventer in preparation for hard freeze.
- Firefighters Memorial Park – Checked on running meter (received a call from the Water Dept.). Checked piping in irrigation lines, restrooms and water fountain to determine where the leak was coming from. It was from an underground pipe in the water fountain. Checked backflow preventer and repaired; wrapped and insulated backflow preventer in preparation for hard freeze.
- Harris Saxon – Sprayed park for fire ants; wrapped and insulated backflow preventer in preparation for hard freeze.
- Keysville Dog Park – Installed new irrigation box near dog fountain in large dog area; secured irrigation box cover to prevent vandalism; wrapped and insulated backflow preventer in preparation for hard freeze.
- Lake Gleason Park – Sprayed park for fire ants; cleaned pavilion and blew off volleyball court; box bladed parking lot; wrapped and insulated backflow preventer in preparation for hard freeze.
- Manny Rodriguez Park – Sprayed park for fire ants; painted bench by basketball court; box bladed parking lot, inside and out; pulled weeds and picked up pine needles.
- Skate Park – Edged sidewalk and blew off.
- Timber Ridge Park – Painted picnic benches under pavilion.
- Tom Hoffinan Park – Sprayed park for fire ants; wrapped and insulated backflow preventer in preparation for hard freeze.
- Vann Park – Sprayed park for fire ants; painted benches under pavilion; wrapped and insulated backflow preventer in preparation for hard freeze; painted picnic tables.
- Veterans Memorial Park – Box bladed parking lot; wrapped and insulated backflow preventer in preparation for hard freeze.
- Wes Crile Park – Installed trash cans at front and side of building; repaired rope on flag; repaired broken security light on back of gym building; wrapped and insulated backflow preventer in preparation for hard freeze.

Parks Maintenance – Miscellaneous: Weekly tasks include opening all the parks in the a.m., cleaning restrooms at parks, picking up and emptying trash at all parks and facilities; picking up trash around all pavilions; taking goods to storage; cleaning the depot trailer, barn and yard; cleaning pavilion areas (ceilings, tables, grilles, etc.); cleaning playgrounds and sidewalks.

- Unloaded dump truck; cleaned trailer.
- Picked up decorations in storage for Santa's North Pole (several trips) and delivered to the library.

City Hall, Fire Station, Sheriff's Department and Social Services Building Maintenance: Weekly tasks include cleaning the Fire Station; inspecting Social Services building; vacuuming; emptying trash from DSC classrooms; emptying trash for different departments; spraying and pulling weeds from various areas, trimming bushes and trees, watering sod and new shrub; walking the grounds and picking up trash; sweeping sidewalk; setting up commission chambers for various meetings and resetting afterwards, vacuuming the chambers, replenishing restroom supplies throughout the entire building; cleaning restrooms; unclogging various toilets in restrooms on both floors; replacing light bulbs throughout the building, courtyard and walkway; cleaning front of building; replacing restroom fresheners and batteries; vacuuming Commission Chambers and hanging pictures (as requested) throughout City Hall.

- Removed old concrete around time capsule and repaired with new concrete.
- Escorted Irvine Mechanical to check on heating system on first floor.

- Escorted Electrical Solutions to install ballasts in the Building and Legal Departments.
- Supervised Tech Bridge worker and volunteer.

Sports Turf Maintenance:

- Normal routine maintenance at:
 - Dewey Boster Sports Complex.
 - Baseball and Pony League Fields.
 - Vann Park.
 - Dupont Lakes.
 - Wes Crile Park.
 - Assisted with tree pruning at City Hall.
 - Replaced two (2) 1-20s at Vann Park softball field.
 - Repaired one (1) 1-20 at City Hall.
- Sports Complex:
 - Completed repair to fence on trail.
 - Preventative maintenance on Spray Rig (oil change, filter and lube).
 - Checked electrical circuit on 6500 D Fairway Mower.
 - Dusted Sports Complex with Rye on fields 2, 4, 5, 8 and 9.
 - Under-brushed field 3.

PLANNING & DEVELOPMENT SERVICES DEPARTMENT:

Executive Summary ~

The Planning and Development Services Department is in the process of establishing marketing procedures for homes acquired in the NSP 1 program. The 53 properties are underway for repair and 23 of the 53 homes will be available for sale by February 2011. If you know of someone interested in the program, please have them contact Angelia Briggs, Housing Coordinator, at 386.878.8614 for an application.

Planning ~

The Planning Section is closing out reporting efforts with the Florida Department of Community Affairs for the Capital Improvements Element (CIE). The City Commission adopted the CIE at the December 13th public hearing, which met the State deadline by the end of the year. Staff will begin data and analysis for the following year's CIE. The Department is also starting the *Mixed Use* planning effort to establish four target areas. These areas will allow for a new type of development to occur in Deltona that is more urban than suburban. The potential to increase densities that will ultimately result in sustainability will be encouraged through the build-out of these test areas at locations that can accommodate such development. The concept will be brought to the City Commission in a future workshop, once data and analysis has been conducted.

Housing & Community Development ~

The Housing & Community Development Section is requesting another drawdown of funds within the NSP 1 program. This is in keeping the rehabilitation activity that is occurring in a rapid manner. The City Commission also approved the agreement with the Habitat for Humanity to be re-titled from a Development Agreement to a Subrecipient Agreement. This was a request from HUD that reflects the type of structure HUD would see from the City in managing Habitat. Rehabilitation within the SHIP program is underway for the remaining funds. The City will close out SHIP funding early next year.

Economic Development ~

Staff has been part of the team involved in interviewing the Business Development Administrator candidates. That position will work closely with the Department to encourage new projects within the City. Staff has also been complying with grant reporting on existing grants and that effort will be transferred to the new Grant Writer upon their start date. The Department will now focus on entitlement efforts and financing mechanisms that position property to allow for new development and industries, as well as facilitates a potential applicant in locating funds for projects. This will assist the new Business Development Administrator. Finally, the Department was involved in the joint meeting between the Planning and Zoning Board and the Economic Development Advisory Board. The meeting of the two groups was very productive and led to a desire for more collaboration between the boards.

PUBLIC WORKS: Covering 12/6/2010 to 12/10/2010

Traffic Operations ~ Weekly tasks include monitoring crews and downloading and evaluating traffic survey information.

- **Signs:**
 - Removed garage/yard sale signs throughout the City.
 - Completed 7 sign repair work tickets throughout the City.
 - Fabricated and installed (1) 30 mph sign at 574 E Normandy Blvd.
 - Fabricated and installed (1) 35 mph sign at 1371 E Normandy Blvd; Merrimac & N Normandy Blvd; 1925 Newmark Dr; 1509 E Normandy Blvd; 1781 E Normandy Blvd.
 - Fabricated and installed 1 set of street name signs for Ruth and N Firwood.
 - Replaced (1) stop sign from stock at Ft Smith Blvd & Newmark Dr.
 - Fabricated & installed (1) Adopt a Street sign at W Hancock & Normandy Blvd; 1109 W Hancock.
 - Fabricated & installed (1) Adopt a Street sign at each of the following for the Schramm family – Raven & W Hancock; Raven & Gerona; 1138 Gerona; 1011 Gerona; W 9th St & Anderson Dr; W 9th St & Hagar; 882 N 4th St; N 4th St & Loren.
 -
- **Asphalt:**
 - Assisted drop off crew on Normandy Blvd between Firwood & Graves.
 - Completed 17 asphalt repair work tickets – 6 ¼ tons.
 - Installed asphalt berm at 2041 Apricot for Stormwater Dept – ¼ ton.
- **Message Boards:** Installed board at Saxon & N Normandy and Eustace & Providence for the holiday program at amphitheatre.
- **Misc:** Turned message boards off.

Field Operations ~ Weekly tasks include evaluating work orders called in by residents.

- **Beautification:** Medians – Providence Blvd; Elkcam Blvd.
- **Concrete:** Sidewalks – 218 Balsam – 135'x 5'x 4'; Eustace & Roseboro – 3'x 8, 6'x 8', 4'x 8', 25'x 8'; 760 Trafalgar – 14'x 4'.
- **Clam Truck:**
 - Debris – 29.
 - Trimming – 0.

- **Drop Offs:**
 - N Normandy Blvd between Firwood & Graves – repair drop off.
 - E Normandy Blvd & Deltona Blvd – installed 6 pallets of sod.
- **Slope Mowing:** 2736 Irondale from intersection of Dewberry – 406'; 2736 Irondale from intersection of Flynn – 161'; 3280 Utah – 80'; N Slater; 3370 Tara – 100'; 632 Rutherford – 120'; 3765 Pinehurst – 60'; 3217 Pigeon Cover – 90'.
- **Misc:**
 - Alley 1021 – removed dirt from road; reshaped swale; blew off road.
 - White Plains & Gregory – removed sand from roadway.
 - Emptied all trash containers throughout the City.
 - Assisted Beautification Advisory Committee at Lowes.
 - Watered all areas that have new sod put down on during the week.
 - Removed trees from roadway at 2438 Academy (dispatch).

Fleet Maintenance Division ~

- **Vehicles:** PM – 7; Repairs – 11.
- **Equipment:** PM – 4; Repairs – 20.
- **Road Calls:** 5.

Stormwater Division ~ Weekly tasks include check and monitor all electric pump stations; respond to all safety concerns; talk to residents about their concerns; check and record lake levels; manage current CDBG projects; implement NPDES Inspection program.

- **Construction Crew:**
 - 321 Champlain Ct – took out driveway and put 20' of metal pipe; repoured driveway; resod.
 - 1551 Antilles – built box; put 40' of 10" pipe.
 - 1924 Salem – replaced 10' of 15" pipe and graded area.
 - 1070 Wakefield – placed nyloplast basin into existing system and resodded.
 - 501 Gondolier – put 100' of 24" sock pipe and built box.
- **Drainage Rehabilitation Crew:** 390 El Camino – reshaped 2 ditches to pond; cut 2 trees; seeded ditch.
- **System Cleaning (Vac Truck):**
 - 195 feet of stormwater systems cleaned.
 - 6 yards of debris removed.
- **Right of Way Mowing Crew:** cleaned and edged all of Normandy Blvd from Saxon Blvd to Deltona Blvd; hauled dirt from Lush Ln & Enterprise Rd to Tallwood.
- **Right of Way Litter Crew:** 445.5 Gallons of litter removed.

UTILITIES:

Customer Service

December 2010	6	7	8	9	10	11	12	Total
	Mon	Tue	Wed	Thu	Fri	Sat	Sun	
DW -- Lockbox	1078	509	338	345	306	X	X	2576
Ebox	325	344	154	131	202	X	X	1156
Call Center Calls	661	478	487	319	324	X	X	2269
Walk-ins/Drop Box	488	257	276	196	187	X	X	1404
On-line Payments	146	148	138	126	144	95	98	895

Customers Disconnected for Non-Pay

December 2010	7	8	Total
	Tues	Wed	
Cycle	8	1 & 2	
Total on Disconnect List	99	124	223
Off in error/DW error			
Off in error/Munis error			
Misapplied Payment			

Construction Log & Service Orders

December 2010	6	7	8	9	10	11	12	Total
	Mon	Tue	Wed	Thu	Fri	Sat	Sun	
Water Service								
Meter Sets								
Reclaim Meters								
Fire Hydrant Installs								
Fire Hydrant Replacement								
Fire Hydrant Repair	1				1			2
Replace Meter Box	5	1	2	1	1			10
Locates Received	7	10	8	11	8			44
Locates Completed	5	7	12	10	9			43
Main Leaks				1				1
Service Leaks	3	1	7	1		1	1	14
Sewer Repairs								
Sewer Blockage				1				1
KV2 Valves	4	2	2				1	9
Service Replacements	2	2	1				1	6
Meter Change Outs	2	5	2	3	4		1	17
Service Orders	51	101	131	97	101			481
Disconnects		99	124					223
Drainfield Leaks								
Meter Retirements				2				2